

Travel Concessions

Travel concessions for College students 16 years old or older expire 28 February

A travel concession (discounted fare) is set to expire on a student's 16th birthday.

Thereafter an Adult fare is paid unless Snapper has received notification and evidence that the student is still enrolled at school. From the age of 16 onwards, enrolled school students need to renew their travel concession on an annual basis (by 28th February each year).

If you are 16 years old or older and you have re-enrolled at high school this year, you will need to renew your travel concession on your Snapper to continue receiving a child fare.

What do I need to do to renew my travel concession?

Firstly, [register your Snapper card](#) if you haven't already done so. This will make your Snapper safer than cash – protecting it if lost or stolen – plus it gives you online access 24/7 to your Snapper balance and transaction history. There are two ways to renew your travel concession:

In person

Drop into Wellington iSite, Lower Hutt iSite or Upper Hutt iSite, and bring the following:

- Your Snapper card
- Proof of enrolment – i.e. a scan of your 2015 school ID or a letter from your school confirming you are enrolled at school for the 2015 year.

Online

Send an email to concessions@snapper.co.nz and include the following:

- Your 16 digit Snapper card number
- Your registered email address (for your Snapper website account)
- Proof of enrolment – i.e. a scan of your 2015 school ID or a letter from your school confirming you are enrolled at school for the 2015 year.

How do I know if my travel concession is working on the bus?

When you tag on, if you hear two beeps, then you have been charged the child/concession discounted fare. If you hear just one beep, it means you have been charged the adult fare.

What happens if my School has issued School ID's with Snapper?

Schools can also choose to have Snapper built in to their school ID cards. Your school may have already issued you a School ID with Snapper, in which case your travel concession has already been applied to your card and you're ready to use it on the bus. This card is not automatically registered on the Snapper website.

What happens if I'm not returning to School?

If you have been using Snapper but are not returning to a Wellington region school in 2015, you don't need to do anything. Your travel concession will expire on 28th February 2015 and an adult fare will be paid from 1st March 2015.

Do you have any questions?

If you have any questions please email us at concessions@snapper.co.nz

Regards

Team Snapper